

Source Selection Sensitive Information
When Completed



RASH-RAT™	TO: S. Zappe	FROM: Eric Kauffman PRAG	DATE: 1/1 PAGES INCLUDING THIS PAGE:	TOPS 14890
	FAX #: 505-827-1544	FAX #: 703 610 1558 PHONE #: 410 436 6209 3		

Subject: Customer Survey and Questionnaire, Westinghouse

The Department of the Army is selecting a Contractor to support the Program Manager for Chemical Demilitarization in its mission. To satisfy the requirements set forth in the statement of work (SOW), the Army is seeking a contractor who will provide the best management and technical expertise available. In making this important selection, the Army desires to fully evaluate the offeror's past performance on other projects. You have been identified as knowledgeable of this contractor's daily operations and overall performance. This questionnaire will be used as a primary tool to collect this important past performance information.

Please provide a narrative for as many responses as possible. These narratives do not need to be lengthy, but such detail will help the Army better understand the contractor's past performance. We greatly appreciate your time and assistance in completing the attached questionnaire. To meet the requirements of the source selection we need you to respond by 22 March 2001.

Once again, we appreciate your time and effort in providing this vitally important information. Please fax the completed questionnaire to (703) 610-1558. If you have any questions please phone us at (410) 436-6209 (DSN 584-6209) and ask for a member of the Performance Risk Assessment Group (PRAG).

Thank You
Eric Kauffman
Chairman
Source Selection Evaluation Board

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Respondent Identification		
Your Name: <i>S. Zappe</i>	Your Position: <i>Regulator</i>	Phone # <i>505-827-1557</i>
Fax # <i>505-827-1544</i>	Email Address	X1038 X1013
Period of Performance	Contract # <i>N/A</i>	
Contractor: <i>Westinghouse</i>	Project Name <i>WIPP</i>	
Other suggested Points of Contact (name, organization and phone number)		
RATING CATEGORIES:		
N - Not Rated 1 - Unsatisfactory 2 - Marginal 3 - Fair 4 - Good 5 - Excellent		
Please provide an overall rating and one for each of the questions		Rating
1. Quality of Performance	Overall Rating	<i>N</i>
a. Your assessment of the quality of the contractor's performance		
b. Overall integration of quality with the contractor's program.		
2. Timeliness of Performance	Overall Rating	<i>N</i>
a. The effectiveness of the contractor's ability to meet milestones used to meet performance.		
b. Was the contract completed on time?		
3. Program Management And Systems Integration	Overall Rating	<i>N</i>
a. The effectiveness of contractor recommended solutions.		
b. Prompt notification of problems impacting performance.		
c. Effectiveness of response to technical and administrative issues.		
4. Cost Control	Overall Rating	<i>N</i>
a. Effectiveness of the cost and schedule control systems.		
b. Ability to mitigate cost growth in new work or changes.		
5. Small Business Relations	Overall Rating	<i>N</i>
a. Ability of contractor to obtain qualified subcontractors.		
b. If there were any small business set-aside goals in the offeror's contract or proposals how well were they met?		

Comments:

I don't view myself as an appropriate contact for this information. My role as a state regulator for hazardous waste activities puts me in the position of evaluating compliance with regulations and requirements of their permit at WIPP. As such, there is no contract for me to oversee, so most of those questions are irrelevant.

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6. Compliance Record	Overall Rating
a. Record of contractor in complying with environmental requirements.	4
b. Record of contractor in complying with safety requirements.	
c. Record of contractor in complying with security requirements.	
<p>7. Customer Satisfaction: N</p> <p>a. Has the contractor been issued any type of performance warning such as a cure notice or a show cause letter? Have they been terminated for default by your organization or another organization that you are aware of?</p> <p>Yes ____ No ____ Please explain:</p> <p>b. If an award fee was used in this contract, what was the approximate percentage of the available award fee earned? ____% Has the trend for the award fee been:</p> <p>Upward ____ Downward ____ Stable ____</p> <p>a. Would you recommend the award of similar contracts in the future?</p> <p>Yes ____ No ____ Please explain</p>	

It is anticipated that follow up phone calls may be needed, so please identify all members of your organization involved in completing this questionnaire:

Comments (attach as many pages as necessary):
